



# Deauthorizing ArcGIS Pro Concurrent Use licenses offline

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#### Open your **ArcGIS License Server Administrator** Ensure any borrowed or checked out licenses are returned via the **Availability** folder

Navigate to the Authorization folder and select ArcGIS Pro 1.4 - 2.6 from the drop-down menu

ArcGIS (LEA-305099) Start/Stop License Service Configure Availability Diagnostics	To use Concurrent Use p on your license server an To authorize your produ and then click 'Authorize Wizard.	use Concurrent Use products and extensions, you must first authorize th your license server and start the service. authorize your products and extension, please select the version to licen d then click 'Authorize Now' below to start the Software Authorization izard.			
	Pro 1.4-2. ~	Authorize Now			
	To remove licenses f	rom your license server clic	k Deauthorize:		
	To remove licenses f	from your license server clic	k Deauthorize:	: ortal 10.6:	

Click Deauthorize

When prompted to choose how to complete deauthorization, select **Deauthorize at Esri's** website or by email to receive your deauthorization file and click Next

oftware Authorization Wizard	
Deauthorization Method Select the method you want to us	se to deauthorize the software.
Deauthorize with Esri now using (This automatic method is the ea connection.)	the Internet. siliest way to deauthorize. It requires an Internet
Deauthorize at Esn's website or b	by email to receive your deauthorization file.
I have received a deauthorization deauthorization process.	In file from Esn and am now ready to finish the
	Brone_
	Contract Name

### Select the feature to be deauthorized and specify the number of licenses to be removed, then click Next

lease select which features you w	ould like to deaut	horize:	
Feature	Version	Expires	No. of Licenses
ArcGIS Pro Advanced	1.2-2.5	7/31/2020	2
Select/Deselect All			

On the next screen, click Save to generate a deauthorize.txt file

Save it to a location of your choice

Software Authorization Wizard	×
Email Deauthorization	
Click Save to save your deauthorization information to disk, then choose one of the options below to finish the deauthorization process.	
Save  1. Upload the deauthorization information file to the My Eari website (recommended): Sign into <u>https://my.eari.com/fil/activations/secure-site</u> and follow the instructions displayed there.	
2. Email the deauthorization information file to: authorize@earl.com	
Earl will email your deauthorization file to: eobrien@earlaustralka.com.au	
Once you receive your deauthorization file, start the ArcGIS Administrator again, click on the Deauthorize button.	
Select "I have received a deauthorization file from Est and am now ready to finish the deauthorization process.", and follow the instructions on the screen.	
<back cano<="" finish="" td=""><td>el</td></back>	el

From a device connected to the Internet, log in to My Esri. Note that the account must have a minimum permission to take licensing actions

Navigate to My Organisation > Additional Licensing Forms > Secure Site Operations.



#### Click Choose File to browse to the deauthorize.txt you saved and then click Upload



#### Your secure deauthorization file will be converted into a secure license file which will automatically download on your device and appear on the bottom left-hand corner of your browser

Click on the file and allow it to run and make changes to your machine when prompted

Dashboard My Profile My Orga	inizations Staff Tools	Esri Australia Pty Ltd 🚽
Organization List Overview Use	rs Transactions Licensing Downloads Developer Training Support Events Reports	
Basic Mode Off	My Est / My Organizations / Licensing / Additional Licensing Forms Secure Site Operations	More Information
License Esri Products	The request for your offline machine has been successfully processed. Download the license file below.	
Start		ODownload License File
License Management	What would you like to do next?	
License Files	Authorize another offline machine	
License Information		
License Summary	Esri Customer Service: 1-888-377-4575 or contact us.	
Authorizations	For users outside of the US, contact your local distributor: www.esri.com/about-esri/offices	
ArcGIS Online Information		
Unlock Codes		
deauthonzation (resps		Show all

You will be returned to the software deauthorization screen and your file automatically referenced. Click **Next** to proceed

oftware Authorization Wizard	
Authorization Options You must authorize the license server prior to use. Select from the options below.	
Authorization Options	
O I need to authorize licenses on my license server.	
O I have already authorized core licenses and need to authorize additional extensions.	
I have received an authorization file and am now ready to finish the authorization process.	
C:\Users\\\DOWNLO~1\1.RES	
Product to be Authorized	
C ArcGIS Desktop	
ArcGIS Pro	
ArcGIS Engine	
O ArcGIS CityEngine	
C ArcGIS LocateXT	
= Hach Next >	Cancel

## The Software Authorization Wizard will read the response file you uploaded and notify you once authorization is complete

	Processing file	
You have authorized	the following features:	
		 -

Click Finish to exit the wizard